ISO 9000 : 2000	ISO 9000 : 2005
Foreword	Foreword
	International Standards are drafted in accordance with the rules given in the ISO/IEC Directives, <u>Part 2.</u>
(중략)	(중략)
Technical Committee ISO/TC 176, Quality management and quality assurance, Subcommittee	ISO 9000 was prepared by Technical Committee ISO/TC 176, Quality management and quality assurance, Subcommittee SC1, Concepts and terminology
This <u>second edition cancels and replaces ISO</u> <u>8402:1994</u>	This <u>third edition cancels and replaces the second</u> edition(ISO 9000:2000). It includes the changes accepted in the Draft Amendment ISO/DAM 9000:2004
Annex <u>A of this International Standard is for</u> <u>information only. It includes</u> concept diagrams thatto quality management systems.	Annex <u>A includes</u> concept diagrams that to quality management systems.
	2.11 Quality management systems and other management system focuses
The quality management system is that	
management system audits can be carried out	such as ISO 9001 and <u>ISO 14001</u> . These management system audits can be carried out separately or in combination.
3 Terms and definitions	3 Terms and definitions
A term in a(중략)	A term in a(중략)
Product then becomesinto outputs.	Product then becomesinto outputs.
particular context is indicated by designating the subject field in angle brackets, < >, before the	A concept limited to a special meaning in a particular context is indicated by designating the subject field in angle brackets, < >, before the definition.
	EXAMPLE In the context of an audit, the term entry for technical expert is :
	3.9.11 technical expert <audit>person who provides specific knowledge or expertise to the audit team(3.9.10)</audit>
3.1.2 requirement	3.1.2 requirement
need or expectation that is stated, generally implied or obligatory	need or expectation that is stated, generally implied or obligatory
NOTE1~NOTE4(내용생략)	NOTE1~NOTE4(내용생략) <u>NOTE5 This definition differs from that provided in</u> <u>3.12.1 of ISO/IEC Directives, Part 2:2004.</u>

ISO 9000 : 2000	ISO 9000 : 2005
	3.12.1 requirement
	expression in the content of a document conveying
	criteria to be fulfilled if compliance with the
	document is to be claimed and from which no
	deviation is permitted
3.1.3 grade	3.1.3 grade
category or rank given to different quality	category or rank given to different quality
	requirements for products(3.4.2), processes(3.4.10,
processes(3.4.10, or systems(3.2.1) having the same	or systems(3.2.1) having the same functional use
functional use	
 (신설)	3.1.6 competence
	demonstrated ability to apply knowledge and skills
	NOTE The concept of competence is defined in a
	generic sense in this International Standard. The
	word usage can be more specific in other ISO
	<u>documents.</u>
3.2.11 quality assurance	3.2.11 quality assurance
part of quality management(3.2.8) focused on	part of quality management(3.2.8) focused on
	providing confidence that <u>quality requirements</u> will be
will be fulfilled	fulfilled
3.2.12 quality improvement	3.2.12 quality improvement
part of quality management(3.2.8) focused on	part of quality management(3.2.8) focused on
increasing the ability to fulfil <u>quality requirements(3.1.2)</u>	increasing the ability to fulfil <u>quality requirements</u>
NOTE Thetraceability(3.5.4)	NOTE Thetraceability(3.5.4)
3.3.3 infrastructure	3.3.3 infrastructure
Korganization System of facilities equipment and	<pre><organization>system(3.2.1) of facilities, equipment</organization></pre>
	and services needed for the operation of an
	organization
(신설)	3.3.8 contract
	binding agreement
	NOTE The concept of contract is defined in a
	generic sense in this International Standard. The
	word usage can be more specific in other ISO
	documents.
3.4.3 project	3.4.3 project
(내용생략)	(내용생략)
NOTE1~NOTE3 (생략)	NOTE1~NOTE3 (생략) NOTE4 Adapted from ISO 10006:2002
NOTE4 Adapted from ISO <u>10006:1997</u>	NOTE4 Adapted from ISO <u>10006:2003</u>
3.6.1 conformity	3.6.1 conformity

ISO 9000 : 2000	ISO 9000 : 2005
fulfillment of a requirement(3.1.2)	fulfillment of a requirement(3.1.2)
NOTE1 This definition is consistent with ISO/IEC Guide 2 but differs from it in phrasing to fit into ISO 9000 concepts.	(삭제)
<u>NOTE2</u> The term "conformance" is synonymous but deprecated.	<u>NOTE</u> The term "conformance" is synonymous but deprecated.
3.9 Terms relating to audit	3.9 Terms relating to audit
NOTE The terms and definitions given in 3.9 have been prepared in anticipation of the publication of ISO 19011. It is possible that they will be modified in that standard.	
3.9.1 audit	3.9.1 audit
for obtaining audit evidence(3.9.4) and evaluating it	systematic, independent and documented process(3.4.1) for obtaining audit evidence(3.9.4) and evaluating it objectively to determine the extent to which audit criteria(3.9.3) are fulfilled.
audits, are conducted by, or on behalf of, the organization(3.3.1) <u>itself for internal purposes and</u>	<u>NOTE1</u> Internal audits, sometimes called first-party audits, are conducted by, or on behalf of, the organization(3.3.1) <u>itself for management review and</u> <u>internal purposes, and may</u> form the basis for an organization's <u>declaration</u> of conformity(3.6.1). <u>In</u> <u>many cases, particularly in smaller organizations,</u> <u>independence can be demonstrated by the freedom</u> form responsibility for the activity being audited.
"second-" <u>or</u> "third-party audits." Second-party audits are conducted by parties having an interest in the organization, such as <u>customers</u> , or by other persons on their behalf. Third-party audits are conducted by external independent organizations. <u>Such organizations</u>	independent organizations <u>, such as those providing</u> certification <u>/</u> registration of conformity <u>to ISO 9001 or</u>
When <u>quality and environmental</u> management systems(3.2.2) are audited together, this is termed a "combined audit".	<u>NOTE3</u> When <u>two or more</u> management systems(3.2.2) are audited together, this is termed a "combined audit".
	<u>NOTE4</u> When two or more auditing organizations cooperate to audit a single auditee(3.9.8) jointly, this is termed "joint audit."
3.9.2 audit programme	3.9.2 audit programme
	set of one or more audits(3.9.1) planned for a specific time frame and directed towards a specific purpose
(신설)	NOTE An audit programme includes all activities

ISO 9000 : 2000	ISO 9000 : 2005
	necessary for planning, organizing and conducting the audits.
3.9.3 audit criteria	3.9.3 audit criteria
set of policies, procedures(3.4.5) or requirements(3.1.2) used as a reference	set of policies, procedures(3.4.5) or <u>requirements(3.1.2)</u>
(신설)	NOTE Audit criteria are used as a reference against which audit evidence(3.9.4) is compared.
3.9.7 audit client	3.9.7 audit client
organization(3.3.1) or person requesting an audit(3.9.1)	organization(3.3.1) or person requesting an audit(3.9.1)
(신설)	NOTE The audit client may be the auditee(3.9.8) or any other organization(3.3.1) that has the regulatory or contractual right to request an audit.
3.9.9 auditor	3.9.9 auditor
person with the <u>competence(3.9.12)</u> to conduct an audit(3.9.1)	person with the <u>demonstrated personal attributes and competence(3.1.6 and 3.9.14)</u> to conduct an audit(3.9.1)
(신설)	NOTE The relevant personal attributes for an auditor are described in ISO 19011.
3.9.10 audit team	3.9.10 audit team
one or more auditors(3.9.9) conducting an audit(3.9.1)	one or more auditors(3.9.9) conducting an audit(3.9.1), <u>supported if needed by technical</u> <u>experts(3.9.11)</u>
	NOTE1 One auditors <u>of</u> the audit team <u>is appointed</u> <u>as the</u> audit team leader.
NOTE2 The audit team <u>can</u> include auditors-in-trainin <u>g and, where required, technical</u> <u>experts(3.9.11).</u>	NOTE2 The audit team <u>may</u> include auditors-in-training.
NOTE3 Observers can accompany the audit team but do not act as part of it.	(삭제)
3.9.11 technical expert	3.9.11 technical expert
<audit>person who provides specific knowledge <u>of</u> or expertise <u>on the subject to be audited</u></audit>	<audit>person who provides specific knowledge <u>or</u> expertise <u>to the audit team(3.9.10)</u></audit>
	NOTE1 Specific knowledge or expertise <u>relates to</u> the organization(3.3.1), <u>the</u> process(3.4.1) or activity to be audited, <u>or</u> language or <u>culture.</u>
NOTE2 A technical expert does not as an auditor(3.9.9) in the audit team <u>(3.9.10)</u>	NOTE2 A technical expert does not as an auditor(3.9.9) in the audit team

ISO 9000 : 2000	ISO 9000 : 2005
(신설)	3.9.12 audit plan
	description of the activities and arrangements for an audit(3.9.1)
(신설)	3.9.13 audit scope
	extent and boundaries of an audit(3.9.1)
	NOTE The audit scope generally includes a description of the physical locations, organizational units, activities and processes(3.4.1), as well as the time period covered.
3.9.12 competence	3.9.14 competence
demonstrated ability to apply knowledge and skills	<audit> demonstrated personal attributes and demonstrated ability to apply knowledge and skills</audit>
3.10 Terms related to <u>quality assurance</u> for measurement processes	3.10 Terms related to <u>quality management</u> for measurement processes
NOTE The terms and definitions given in 3.10 have been prepared in anticipation of the publication of ISO 10012. It is possible that they will be modified in that standard.	
3.10.1 measurement control system	3.10.1 measurement management system
	set of interrelated or interacting elements necessary to achieve metrological confirmation(3.10.3) and continual control of measurement processes(3.10.2)
3.10.3 metrological confirmation	3.10.3 metrological confirmation
set of for its intended use	set of for its intended use
NOTE1~NOTE2(내용생략)	NOTE1~NOTE2(내용생략)
	NOTE3 The requirements for the intended use include such considerations as range, resolution, maximum permissible <u>errors.</u>
NOTE4 <u>Metrological confirmation requirements</u> are usually distinct from and not specified in product requirements.	NOTE4 <u>Metrological requirements</u> are usually distinct from and not specified <u>in,</u> product requirements.
3.10.6 metrological function	3.10.6 metrological function
function with <u>organizational responsibility</u> for defining and implementing the <u>measurement control</u> <u>system</u> (3.10.1)	function with <u>administrative and technical</u> <u>responsibility</u> for defining and implementing the <u>measurement management system</u> (3.10.1)
(신설)	NOTE The word "defining" has the meaning of "specifying". It is not used in the terminological sense of "defining a concept"(in some languages, this distinction is not clear from the context alone).

ISO 9000 : 2000	ISO 9000 : 2005
Annex A, A.4 Concept diagrams	Annex A, A.4 Concept diagrams
Figure A.6 Concepts relating to organization(3.3) Figure A.12 Concepts relating to audit(3.9)	Figure A.4 그림 변경 : *competence(3.1.6) 개념 추가 Figure A.6 그림 변경 Figure A.12 그림 변경 : *audit plan(3.9.12) 및 audit scope 개념 추가
	기타 그림은 용어정의변경에 따른 관련 그림 하단에 기 술된 용어 변경